

11<sup>th</sup> January 2021

Dear parents and carers,

I hope that yourselves and your families are remaining safe and well during this time. I would like to update you on actions we are taking to ensure that your child continues to receive the very best possible education during this lockdown.

### **Remote Learning:**

Thank you for your support in helping our students access their lessons remotely through Microsoft Teams. The vast majority of students have been accessing learning successfully and receiving feedback from their teachers. Unfortunately, a very small number of students have posted inappropriate comments in the chat function of Microsoft teams. We want to reassure you that we have taken appropriate actions and will be dealing with this seriously.

We would ask that all parents support us in this by reminding your children that:

- All communications within school systems can be accessed by our IT provider and traced and we are currently investigating the source of the inappropriate comments.
- They should change their password to one which only they know.
- That any inappropriate language towards staff or other students will be followed by both the school and if necessary reported to West Midlands Police.
- Where students do not take part in the online lessons, or do not produce adequate work, we will be contacting parents.

We have attached a guide to accessing remote learning to this letter. If you have any queries regarding account settings please contact us using this email address: [bvastudentremotesupport@bournville.fmat.co.uk](mailto:bvastudentremotesupport@bournville.fmat.co.uk)

### **Pastoral Support:**

Your child's form tutor will hold a weekly form time session with members of their form, which your child must attend. This is to help us to ensure that students are well supported by the school at this time. Our pastoral team will be contacting students and parents who do not take part to ensure they are safe, well, and able to access online learning. Our website has two dedicated sections which contain information on how to support your child and how to keep your child safe, and links to organisations that can support children and families: <http://www.bournvilleschool.org/academy-life/safeguarding/> and <http://www.bournvilleschool.org/academy-life/student-wellbeing/>

### **Laptops and Internet Access:**

We have been promised a further delivery of laptops and wireless internet "dongles", however we have no delivery date at present. We will be contacting all parents shortly to identify which students require these devices, however it is likely that we will have to prioritise students in Year 10 and Year 11 at this time.

### **Free School Meals:**

Students who are eligible for free school meals are able to request a weekly food pack that parents / carers will need to collect from school. If you would like this please contact [post@bournville.fmat.co.uk](mailto:post@bournville.fmat.co.uk).

Yours faithfully



Miss M Green  
Head of Academy